



Report of Ann Campbell, Head of Corporate Policy

Purpose of the Report

- 1 The report is to provide Scrutiny Sub-Committee with the third quarter position and year-end estimates for BVPIs for 2004/05 for Promoting Strong, Healthy & Safe Communities. Also included is performance for relevant Local Public Service Agreement (LPSA) targets.

Background

- 2 Performance improvements and areas for concern are identified in the narrative contained in paragraph 3. Also attached are comprehensive tables containing all available data for the relevant BVPIs (table 1) and LPSAs (table 2) taken directly from our Corporate Performance Management system, Performance Plus.

Promoting Strong, Healthy & Safe Communities

- 3 **Our strategic objectives under this corporate aim are:**

- ◆ To enhance the capacity of communities and enable people to participate in community life.
- ◆ To support and protect vulnerable adults, young people and children
- ◆ To help to reduce crime and the fear of crime
- ◆ To help to improve the health of local people
- ◆ To invest in our children and young people

Performance Indicators - progress against targets

This section summarises improving performance and those areas where improvement is most needed. Full details of progress at the third quarter position for all relevant performance indicators can be found in the attached table. Of particular note:

- BV 53 Intensive home care per 1000 population aged 65 or over.** Performance against this indicator this year is consistent and exceeds the annual target. Extra Care provision across the county has had a positive impact on this indicator.
- BV 56 % of items of equipment delivered within 7 working days.** Each quarter this year has seen an improvement in performance against this indicator. In the third quarter 88.4% of all items of equipment were delivered within 7 working days. Predictions are that the annual target will be exceeded.
- BV 99 Road Safety – numbers killed and injured – sub indicators i, ii & iii.** Performance against targets in each of the three sub-indicators for road

safety is encouraging at the third quarter position. It should be noted however that performance is subject to seasonal fluctuation and is therefore difficult to predict.

- BV 161** **Employment, education and training for care leavers.** This indicator is reported 6 monthly so we do not have any data for the third quarter. However, we are advised that end-of-year outturn is now expected to be 48.6%, well below the 60% target.
- BV162** **Reviews of Child Protection cases.** Performance has fallen consistently over the first three quarters this year. However it is expected that the calculation of this figure as at 31st March will show improved performance closer to the 100% target.
- BV195 (i)** **Acceptable waiting times for assessment – less than 48 hours.** Performance this year has been consistently above the annual target, which is likely to be met.
- BV195 (ii)** **Acceptable waiting times for assessment – less than or equal to 4 weeks.** Performance has improved again this quarter but this indicator has not achieved last year's level.
- BV 201** **The number of adults and older people receiving direct payments per 100,000 population.** Historical data has been removed from this indicator as a result of a new system for calculation, making old data inaccurate. Whilst the percentage has fallen as a result of this change, we can be confident that the data are more reliable.

4 **LPSA Targets**

Of the three relevant LPSA objectives for this corporate aim, none is expected to fully achieve the stretch LPSA targets.

- **Target 4 - Reducing preventable hospitalisation and delayed transfers of care – Durham & Chester-le-Street** - Whilst delivery of equipment and delayed discharges have improved significantly and achieved their LPSA targets, emergency admissions have deteriorated.
- **Target 5 – Improve the educational attainment of children and young people in care** - Performance has not improved and the LPSA target will not be achieved.
- **Target 6 – Maximise the contribution that adoption can make to providing permanent families for children in care** – likely to achieve the 60% threshold but not the stretch target.

RECOMMENDATIONS

Scrutiny Sub-Committee is asked:

- To note the progress of BVPIs for Promoting Strong, Healthy & Safe Communities for the 3rd Quarter 2004/05.
- To note performance against relevant LPSA targets.